

KENTS CAVERN

PREHISTORIC CAVES

UNESCO GLOBAL GEOPARK

Visual Guide

This information is designed to help you prepare for a visit to **Kents Cavern** in Devon.

Created by

Heritage
Ability



A project by the English Riviera UNESCO
Global Geopark



United Nations
Educational, Scientific and
Cultural Organization



English Riviera
UNESCO
Global Geopark

General Information



Kents Cavern is open daily from 10am. Last entry to the caves changes seasonally. You can check the times of the tours on the Kents Cavern website.

All tours must be booked online before your visit.

You have to pay to visit:

Admission rate	£12
Under 2 yrs	Free

Please note: Under 2's must be carried around the caves.

Getting There



Kents Cavern is easy to get to by car. You enter Kents Cavern from Ilsham Road.

The number 22 bus stops on Ilsham road just outside of St Matthias Church.



There is one accessible parking space. You will need to pay for parking. There is no card machine so you will need to bring cash with you.

Parking costs £2 for up to 4 hours.



There is a one way system to enter the caves.

Please follow the signs.



There are markings on the floor to ensure social distancing between visitors.

Face masks should be worn in the caves, shop and lobby area / ticket desk.

Face masks are available to buy at the ticket desk.

Ticket Desk



The ticket desk is in front of you where a member of staff will be happy to help.

You should present confirmation of your online booking at the ticket desk.

Staff can be recognised by their branded clothing and ID badges.

All staff will be wearing face shields.

Facilities



Behind the ticket desk is the shop.

You can visit the shop at the end of your tour.

There are markings on the floor to ensure social distancing.



To the left of the ticket desk is the restaurant, serving hot and cold food. Outdoor seating is also available.

Tour times will be announced over a speaker.

The waiting area for the tours is on the left hand side of the restaurant.



Toilets are available outside towards the back of the restaurant.



There is an accessible toilet and baby changing facilities available.

Cave Tours



All visitors will be accompanied by a tour guide whilst in the caves.

The tour lasts approximately 45 minutes and there are 8 stops.

There are markings on the cave floor to ensure social distancing.



Should you need to leave the caves before the end of the tour please let the tour guide know and another member of staff can escort you to the cave exit.



Parts of the cave are very dark. Your tour guide will operate the lights as you go around.

Some areas of the cave are very narrow with low ceilings.



On the tour your guide will show you some artefacts. The skulls are replicas.



There is one stop on the tour where the guide will light a flame and then put it out. At this point the cave will be in total darkness for no more than 1 minute.

Your tour guide will let you know before this happens.



There is an exhibition about the history of the caves at the end of the tour.

All points of contact within the cave are cleaned between each tour.

Points of contact in the visitor centre and garden are also cleaned 3 times per day.



Once you leave the caves the one way system will guide you through the shop and to the exit at the back of the restaurant.



Once you are outside you will see the toilets to your right and just passed the toilets is a woodland trail.

Alarms



If the alarm goes, the staff will advise you to head outside into the front garden which is the fire assembly point.

If you are in the cave, you will be led out of the caves by your guide and the emergency lights will turn on.

There are no test alarms scheduled during visitor hours.

Quiet Room



If you need somewhere quiet to retreat to, please speak to a member of staff or volunteer.

Kents Cavern does not have a designated Quiet Room but staff and volunteers will do their best to assist you.

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